

Just Hang Up!

Criminals pretending to be from Microsoft, Norton and BT are trying to scam Dyfed-Powys residents.

If you receive a call saying your computer is infected or has serious errors, or your anti-virus needs updating, just hang up the phone. No genuine employee from Microsoft, Norton Anti-Virus or BT should ever phone you to tell you this.

These callers are criminals who will try gain your trust by making you think your computer has a problem. If you allow them access to your computer, you are at risk of having money taken from your bank account and your computer locked.

- Don't engage in conversation with them.
- Put the phone down.
- Block the number they called from.
- Tell your friends and neighbours about this scam.



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